

## Travel Insurance: Affiliates Offer Terms and Conditions

1. The promotion period of the Affiliates ("Promotion") is from 01 January 2021 to 31 December 2021, both days inclusive ("Promotion Period").
2. This Promotion is organised by SingSaver Pte Ltd ("SingSaver") and is open to all residents of Singapore who receive an email directly from SingSaver ("Promotion Email") with an offer to participate in the Promotion ("Eligible Customers"). Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding valid passes such as Employment Passes, S Passes or work permits. SingSaver reserves the right to reject any rewards redemption submissions if the user is not a resident of Singapore.
3. By participating in this Promotion, each participant agrees to be bound by these terms and conditions.
4. To participate in the Promotion, the participant must:
  - i. Submit a completed application ("Application") for a travel insurance product on <https://promotions.singsaver.com.sg/ti-campaign> during the promotion period;
  - ii. have the Application approved and successfully complete payment; and
  - iii. complete the Rewards Redemption Form within the Promotion Period and include the policy number, both of which will be sent to the participant's email.
5. A \$5 Grab Voucher ("Reward") will be issued to each Successful Applicant per policy number purchased through SingSaver during the Promotion Period.
6. Vouchers issued are subject to the terms and conditions of the vouchers' merchants.
  - i. Vouchers will have a validity of at least 3 weeks from the date they are issued by SingSaver . Requests to extend expiry dates will not be entertained.
7. Participants who satisfy condition 4 above ("Successful Applicants"), will be entitled to receive the Reward.
  - i. Each Successful Applicant is only entitled to receive one (1) Reward per policy number.
  - ii. An email from SingSaver confirming the redemption details for the Reward ("Confirmation Email") will be sent to the Successful Applicant within 30 days of completion of the Rewards Redemption Form.
8. Participants are responsible for ensuring that the Policy Number provided in the Rewards Redemption Form is correct.
9. If the Successful Applicant fails to receive the Confirmation Email from SingSaver by the date stated under condition no. 6 above, the Successful Applicant may drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for further assistance.
10. SingSaver reserves the right to disqualify any participant found or suspected of participating in the Promotion using a false identity or who is not an Eligible Customer.

11. All applications received after the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
12. SingSaver reserves the final right to change the Reward at any time and without prior notice. In the case of delays in the delivery of the Reward, SingSaver will notify the Successful Applicant and make the necessary arrangements to deliver the Reward.
13. SingSaver reserves the right to reject any Reward redemption if the application was found to be made via other channels and/or made outside of the Promotion Period.
14. Rewards may not be transferred and are not refundable nor exchangeable for cash, credit or other products.
15. Approval of any Travel Insurance is at the Insurance Company's discretion. SingSaver does not guarantee the approval of any insurance products.
16. By applying for a Travel Insurance as part of this Promotion, you consent to the Insurance Company partners informing SingSaver of the status of your application, including but not limited to whether your application is successful.
17. SingSaver reserves the right to amend these terms and conditions during the Promotion Period or to terminate this Promotion without any prior notice.
18. In case of any disputes, SingSaver reserves the right of final decision which is binding on all participants.
19. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, according to SingSaver's [privacy policy](#).
20. By agreeing to the terms and conditions of this Promotion, you also agree to the [terms and conditions of use of SingSaver](#).